

APPLICATION DEADLINE is March 15, 2010

Applications are accepted by our Administrative Office at 495 Upper Park Road between 9:00 a.m. and 4:00 p.m.

Delivery by Fax (831-471-1010), mail, or in person is acceptable.

TENTATIVE RECRUITMENT SCHEDULE

3/1/10	Recruitment Opens
3/15/10	Closing date for Applications
3/15/10	Review and screening of applications
3/29-4/2/10	Testing (if necessary)
4/2/10	Eligibility list established
4/2-4/9/10	Peer Review
4/9-4/23/10	Background investigation
4/28-5/7/10	Selection interview
5/10-5/13/10	Psychological & Medical Exam
5/28/2010	Selected candidate begins work

For more information call 831-471-1000 or visit our website at www.sccecc.org

Reapplication

Candidates who fail any portion of the testing process are eligible during the next recruitment. An applicant who fails for any other reason is ineligible to reapply.

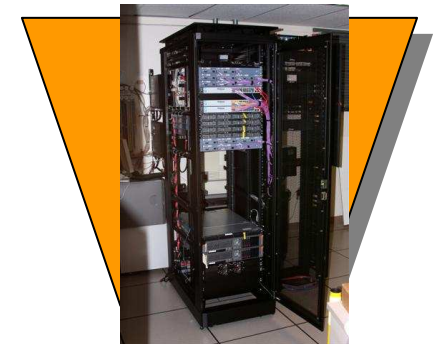
SCR911 is an equal opportunity employer.

**Public Safety Communications
Systems Technician
Recruitment #JPA-85**



Its not
your regular
technician's job.
We guarantee it!!

Now hiring!
Excellent benefits,
and
something different
every day!!



Santa Cruz Regional 9-1-1



495 Upper Park Road
Santa Cruz
831-471-1000
www.scr911.org

Salary Range: \$46,904 - \$69,298 approximate per year (includes retention incentive)
Placement in salary range depends upon qualifications.

The Position:

- Under general supervision, the Communications System Technician performs technical duties while supporting, troubleshooting, repairing and maintaining specific programs and/or systems.
- This position reports to a Systems Division Manager who is responsible for supervising and administering specific programs and systems within the Systems Unit.

Minimum Employment Standards:

- Minimum employment standards for all classifications are established by Policy No. 1021 and detailed within the Critical/Essential Job Functions for the position. Copies are available from the SCR911 Administrative Office.
- Must be at least eighteen (18) years of age.
- No felony or criminal convictions which would prohibit Department of Justice approval for access to confidential law enforcement data.
- High school graduation (or equivalent) with college level course work in computer systems or data communications plus one (1) year experience relating to computer system administration and maintenance.
- Specific experience in public safety dispatching and/or technical systems within a police, fire, emergency medical, or consolidated emergency communications center is highly desirable.
- One year experience working with a mobile computing environment or databases is preferred.

Qualifications

Knowledge of:

- Contemporary PC-based operating systems; relational data base management systems; local and wide area networks; programming techniques and documentation; debugging, data storage, data communications, and data security methods and techniques.

- Principles and practices of network operating systems, including but not limited to Microsoft DOS through Windows NT/2003/XP/7.
- Principles, procedures, practices, techniques and nomenclature associated with mobile data computer, microcomputer, and data-communication systems and operations.
- Capabilities and limitations of related hardware including PC's, monitors, printers, disc storage, communication devices, mobile data computers, and microcomputer software including operating systems.

Skills and Abilities:

- Implement innovative and practical approaches to respond to the public safety communications information and system management needs of the Center and its User Agencies.
- Work closely with numerous and diverse organizations and personnel to accomplish system related tasks and projects.
- Instruct personnel on the proper use and operation of various systems and equipment necessary for their use.
- Install, configure, maintain and repair computers, peripheral equipment and microcomputer application and utility software.
- Effectively deal with equipment malfunctions, deadlines and fluctuating workloads.
- Work with and maintain the confidentiality of sensitive information.
- Pass a comprehensive law enforcement background investigation. (Required due to the position's access to confidential law enforcement information.)

Benefits:

Excellent benefit package including PERS 2% at 55 and other standard health and insurance benefits. Agency does not participate in Social Security. Other benefits include paid sick leave, vacation, retention incentive, and an education tuition reimbursement program.

For more information:

Visit our website at www.sccecc.org, pick up an application at our office, or call 831-471-1000 to have an application mailed to you.